

Examples for the scoring of the PFS-AV

Definition

The central features distinctive to the hostility construct involve the cognitive variables of cynicism (believing that others are selfishly motivated), mistrust (an overgeneralization that others will be hurtful and intentionally provoking), and denigration (evaluating others as dishonest, ugly, mean, and nonsocial) (Eckhardt, Norlander, & Deffenbacher, 2004).

Item 1



Score	Hostility	Reaction
1	Absent	It's annoying for you that my car has broken down now.
2	Minimal	Can happen. Next time provide transportation yourself.
3	Somewhat	You know there are risks involved in riding along.
4	Mediocre	You should have known better and taken a taxi to the station.
5	Strong	What a whiner you are. From now on, provide your own transport.
6	Very strong	Have you completely ripped off the pot? Check it out from now on.
7	Extremely	Asshole. This is the last time I offered you a ride.

Item 2



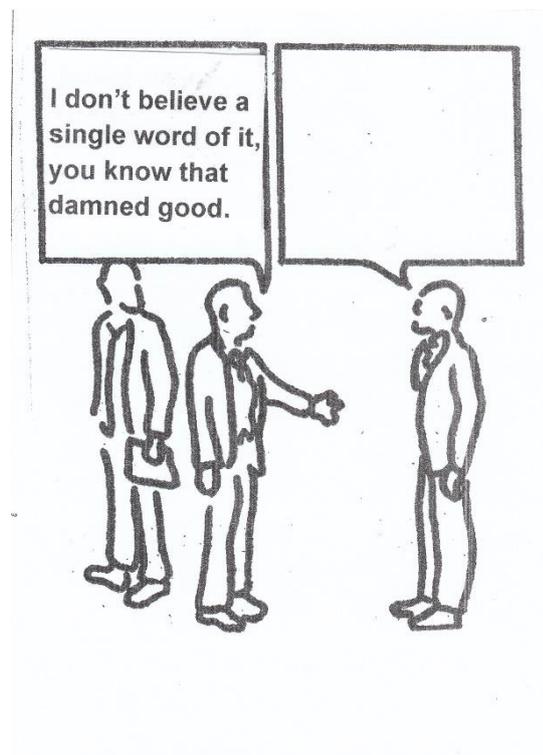
Score	Hostility	Reaction
1	Absent	Annoying for you. I will give you another copy.
2	Minimal	It is the first time that I hear something like this with this watch brand.
3	Somewhat	That can't be a coincidence. There will be something wrong with that watch.
4	Mediocre	What have you done with that watch?
5	Strong	Those things can happen with such a cheap watch. You should have known that in advance.
6	Very strong	Nothing special. You turn a molehill into an elephant.
7	Extremely	You have no right to complain. You have of course handled it carelessly. Own fault.

Item 3



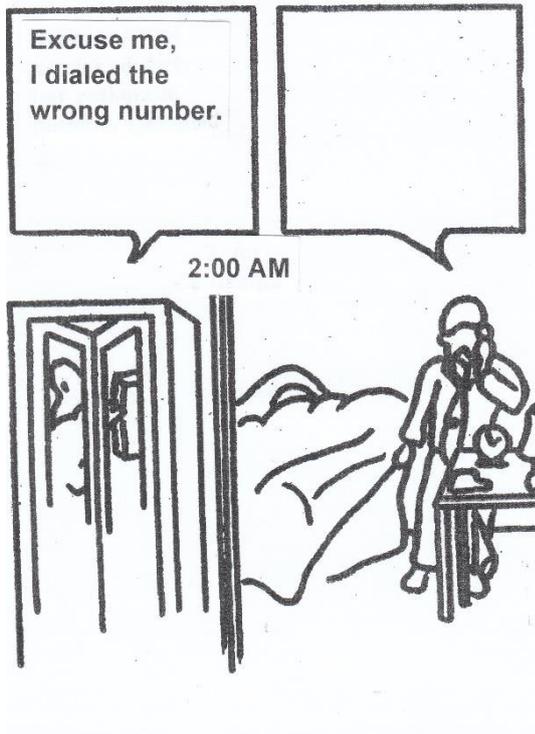
Score	Hostility	Reaction
1	Absent	Well, have fun.
2	Minimal	Nice for you, but behave.
3	Somewhat	Thank you for telling me honestly. But you shouldn't have accepted the invitation.
4	Mediocre	I'll talk to her about it because you can't be completely trusted.
5	Strong	Typical for you. You're risking our friendship.
6	Very strong	Don't get anything into your head. Otherwise, you will feel sorry for me.
7	Extremely	You keep your paws off her. Understood?

Item 4



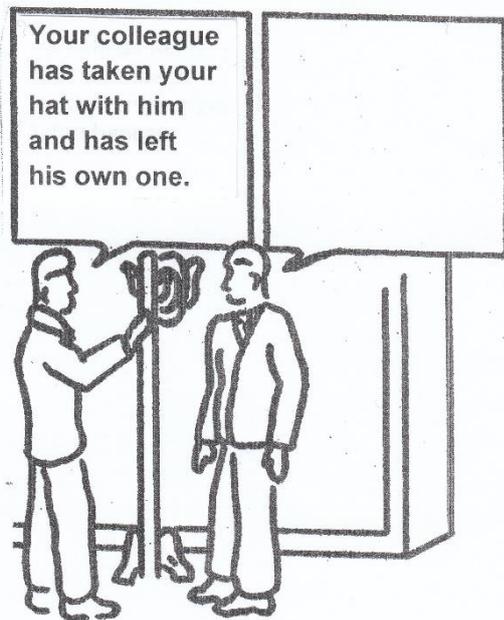
Score	Hostility	Reaction
1	Absent	You're right. I've been wrong.
2	Minimal	It was actually a white lie.
3	Somewhat	You worry unnecessarily because there is nothing else to worry about.
4	Mediocre	You know sometimes it takes a lie to reach your goal.
5	Strong	Pot blames the kettle.
6	Very strong	You see ghosts. Everyone lies sometimes.
7	Extremely	Go away. As if you are so reliable.

Item 5



Score	Hostility	Reaction
1	Absent	Can happen.
2	Minimal	Annoying for you, but also annoying for me. I was sleeping.
3	Somewhat	You should have paid more attention. Now I am fully awake.
4	Mediocre	How do you get around to calling in the middle of the night?
5	Strong	What got into you calling people in the middle of the night? A fine way of carrying on.
6	Very strong	What a rude manner. Fool.
7	Extremely	Asshole, go to hell.

Item 6



Score	Hostility	Reaction
1	Absent	Can happen.
2	Minimal	Thoughtful of you, but it often happens that he forgets his hat.
3	Somewhat	Do not panic. We'll fix that.
4	Mediocre	You make it a problem.
5	Strong	How terrible. The world has escaped disaster.
6	Very strong	As if you never take along the wrong hat! Nagging Pete.
7	Extremely	Yes, really something for you to get involved with.

Item 7



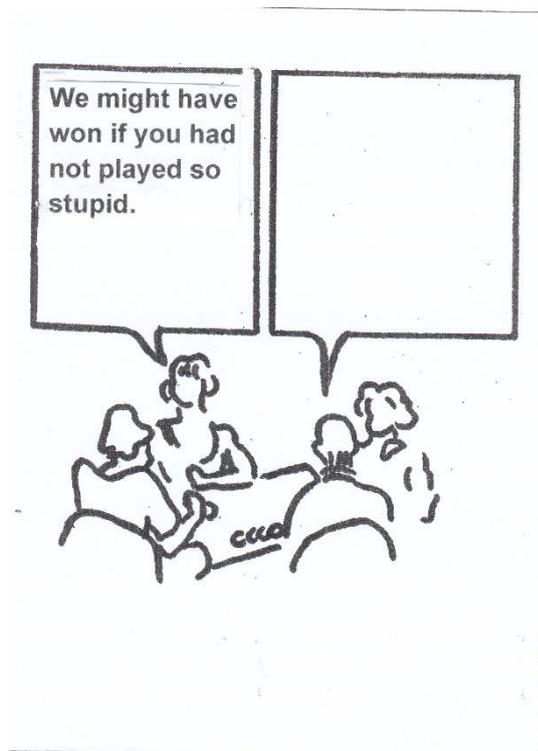
Score	Hostility	Reaction
1	Absent	That can happen. Then we will make another appointment.
2	Minimal	It's annoying to hear that only now.
3	Somewhat	Could you not have let us know earlier?
4	Mediocre	Kind of sloppy to find out now.
5	Strong	That is not how it should be. Do you always handle your appointments like that?
6	Very strong	Not my concern. Make sure the appointment can go ahead.
7	Extremely	What a bad organization. That will never work if you treat your customers like that.

Item 8



Score	Hostility	Reaction
1	Absent	Gosh, could something have come up? I hope it's not anything serious.
2	Minimal	How annoying. Because of her, we have been out in the cold for ten minutes now.
3	Somewhat	She is simply someone who always arrives late for appointments.
4	Mediocre	What a strange person to leave us in a snowstorm for ten minutes.
5	Strong	What a rotten mentality. And never let themselves be heard.
6	Very strong	She can go to hell. We are leaving.
7	Extremely	I'll never put up with that again for that bitch.

Item 9



Score	Hostility	Reaction
1	Absent	It's just a game. Everyone makes a mistake from time to time.
2	Minimal	It wasn't very helpful what you were doing.
3	Somewhat	From now on you pay more attention.
4	Mediocre	We've talked about this before. You didn't learn much from that.
5	Strong	Shit! Keep your mouth shut. Now we are lagging.
6	Very strong	You are a worthless partner. Now we do lose.
7	Extremely	Stupid bitch. Always nagging. This is the last time I play with you.

Item 10



Score	Hostility	Reaction
1	Absent	You're right. I will pay for the damage.
2	Minimal	I was wrong, but you could have done better.
3	Somewhat	You can easily overtake here, but you have not paid attention.
4	Mediocre	Who doesn't tell me your car was already damaged?
5	Strong	If I were you I would take driving lessons again.
6	Very strong	You suck your neck. There was plenty of room. You cannot drive.
7	Extremely	Asshole. You haven't paid attention enough. You will have to pay for the damage yourself.

Item 11



Score	Hostility	Reaction
1	Absent	Well, that can happen.
2	Minimal	Take it easy. Let me just look.
3	Somewhat	You're nagging me again.
4	Mediocre	You turn it into a drama. Shut up for a moment.
5	Strong	You have to shut up because you don't have the key with you either.
6	Very strong	Mind your own business. That key will show up.
7	Extremely	Bitch. Always whining. Look at your own.

Item 12



Score	Hostility	Reaction
1	Absent	Fine. Nice of her.
2	Minimal	I hope it doesn't take too long.
3	Somewhat	Should that be? Because of her, we are still too late.
4	Mediocre	She is always long-winded and I want to catch the plane.
5	Strong	Keep it short. We don't need her wishes.
6	Very strong	Cut that person off. We have to go.
7	Extremely	Now go on-hook. That bitch always calls at the most impossible moments.